# Queensland Government Insurance Fund Charter

Ensuring financial Protection that makes Queensland stronger, fairer & safer

**Insurance Protection** 

Claims Management

Insurance & Advice

facilitating the management of whole of Government financial risk through identifying, providing for and funding the State's insurable liabilities

## Value Proposition



#### Government

- Delivery on Government objectives for safe, strong and fair communities;
- •Trusted insurance advice;
- Facilitate management and funding of insurance risk including catastrophic exposures.



### Agency

- •Trusted advice on property and liability risk;
- Insurance and risk support to enable a focus on "core business" and continuity of service
- Broad value-for-money insurance cover at lowest possible cost (i.e. without commercial margins)
- •Excellence in client service/responsiveness



## Queenslander

- •Safe, strong and fair communities:
- •Financial protection of (insurable) public assets;
- •High public value (cost-benefit)



#### Staff

- Professional aspiration and challenge
- Diversity of work;
- Opportunity to innovate
- Teamwork and collaboration
- Positive workplace culture and preferred place of employment

## Brand Values

# Core Operating Values



Agencies are at the heart of what we do

Customers First

**Ideas into Action** 

We aim for the highest quality and strive for continuous improvement

Unleash Potential

Be Courageous

We test what we do & how we do it for fairness, diversity, trust & mutual respect



We back our people to be proactive, take calculated risks & make informed decisions

We find new

ways of

solving problems

**Empower People**